

Mr. & Mrs. Michael P.
Smithtown, New York 11787

March 1, 2003

Giuseppe Tile Corp.
1005 Westminster Avenue
Dix Hills, New York 11746

Dear Giuseppe;

I just wanted to write you a letter to formally thank you for the wonderful tile and marble work that you did for us recently. We have been going through major home renovations for almost two years, and have done business with several contractors. I can honestly say that none of them were more professional than you.

From our initial estimate meeting through the final cleanup, I found you and your crew to be pleasant and easy to deal with. I also very much appreciated that you returned our phone calls promptly and kept your appointments timely. It's those little things that really distinguish a professional.

We were also very impressed with your design suggestions, which resulted in our bathroom and kitchen turning out far more appealing than we had even imagined when we began the job. My wife literally said "WOW" when she saw the finished product for the first time.

We really feel as though we made the right decision in choosing you over a slightly cheaper "bargain" contractor. We couldn't be happier with the work. We would certainly look forward to working with you again and recommending you to our friends.

Once again, thank you for a truly wonderful job.

Yours truly,
Michael P.