

Lisa B.  
America Online Incorporated  
Executive Vice President, Marketing Strategy and Solutions

March 10, 2003

Giuseppe Tile Corporation  
1005 Westminster Avenue  
Dix Hills, NY 11746

Dear Giuseppe;

I want to take this opportunity to thank you for the incredible work you have done during and after the construction of our home. We simply could not have built our home without you.

The craftsmanship, design work, pride and work ethic that you displayed during our construction was incomparable.

As a result of your efforts we now have a fabulous entrance hail, media room, two kitchens and seven bathrooms. You are a true artisan, not to mention an honorable businessman.

Thanks so much for all the follow up work, especially in the city, it certainly is appreciated.

Look forward to working with you again soon.

Warmest Regards,  
Lisa B.