

Gladys L.  
Centereach, NY 11720

July 20, 2005

Giuseppe Tile  
1005 West Minister Avenue  
Dix Hills, NY 11746

Hi Giuseppe;

Enclosed please find the balance of \$140 for the beautiful tile work you completed in the dining room.

Thank you for being so understanding and patient with all the obstacles that you encountered. From being one tile short and having to go to Home Depot and return home; to discover you were again one tile short. Not everyone goes out of their way to be so accommodating. And to make things more comical my golden retriever released herself in the cage.

Oh boy; the things you do for your customers right? All in all, the floor came out beautiful and I am really happy with it. You certainly get my vote. If anyone needs a tile guy; you will definitely be recommended.

Again, thank you.

Sincerely,  
Gladys